

King Center for the Performing Arts

Membership Terms and Conditions

2024-2025

This Agreement governs the King Center for the Performing Arts, Inc. Crown Club Membership Program. Purchase or use of any membership level in the Membership Program subjects the purchaser or user to the provisions of this agreement:

1. BENEFITS
2. MEMBERSHIP FEE
3. TERM (LENGTH) OF MEMBERSHIP
4. NUMBER OF USERS PER MEMBERSHIP
5. PRESALE TICKET LIMITS
6. LEXUS LOUNGE GUEST POLICY
7. CONDITIONS
8. ACKNOWLEDGEMENT
9. DISCLAIMERS
10. CHANGES TO AGREEMENT

1. **BENEFITS.** The King Center for the Performing Arts, Inc. Membership Program lists benefits according to level. Membership must be paid in full prior to receiving any benefit.
2. **MEMBERSHIP FEE.** Membership fees are annual and apply to new and renewed memberships. The fees are non-refundable. The fees are subject to change.
3. **TERM (LENGTH) OF MEMBERSHIP.** Memberships commence on the date of purchase and continue until one year from the date of purchase. Funded Five level memberships are commitments of five year-long memberships with annual Membership Fee due in five installments annually on each anniversary of initial purchase date.
4. **NUMBER OF USERS PER MEMBERSHIP.** One Crown Club Membership per household is required to receive benefits listed according to level. A King Center account holder who purchases a Crown Club membership and any member of his or her household may receive member pre-sale benefits, including advance ticketing and discounts when available. Online presale offers sent to main email address on account, one email per household. It is the responsibility of the account holder to supply names of eligible household members to the King Center Ticket Office.
5. **PRESALE TICKET LIMITS:** Number of tickets purchased during member presales is dependent upon show. Ticket limits may apply. Ticket limit for presale tickets is **8** per household unless stated otherwise. Any presales tickets purchased over the limit will be voided/cancelled. The King Center does not guarantee minimum number of tickets available during member pre-sales. Presales are not guaranteed for every event, and date may vary based on performance.
6. **LEXUS LOUNGE GUEST POLICY.** Number of users per Crown Club level benefits such as access to Lexus Lounge VIP Room is listed according to level of membership. The total number includes the member:
 - **DIRECTOR:** Three-time pass, **4** guests total
 - **PRODUCER:** Unlimited passes, **4** guests total
 - **SILVER:** Unlimited passes, **6** guests total

- **GOLD:** Unlimited passes, **8** guests total
- **PLATINUM:** Unlimited passes, **8** guests total
 - i. Additional guests may join member for an additional fee. Please contact the Marketing & Premium Services Manager three business days in advance for more information at 321-433-5763 or mbrutto@asmelbourne.com

Additionally, due to fire code guidelines we must limit capacity in the Lexus Lounge. We reserve the right to change the limit of guests that members can bring per level.

7. **CONDITIONS.**

- a. Crown Club Memberships are non-refundable.
- b. Crown Club Memberships are non-voting.
- c. Crown Club Membership pre-sale benefits are valid during designated pre-sale periods while tickets are available. Tickets may sell out during member pre-sales for popular events. Ticket limits may apply during pre-sales for select events.
- d. Crown Club Memberships include ticket exchange privileges. Show tickets may be exchanged for tickets to another King Center show or a King Center gift certificate. Exchanges not permitted day-of-show/each level varies. Tickets purchased as part of a season package cannot be returned individually. Upgrades to premium seats available for an additional fee. Limited to one upgrade per member, per show.
- e. Benefits are non-transferrable; members must be present with guest in the Lexus Lounge, presale, and upgrade privileges also non-transferrable.
- f. Crown Club Membership benefits are subject to change.
- g. The King Center reserves the right to revoke Crown Club Membership of any member found to be reselling King Center tickets for more than \$1 over face value. Suspicion of reselling may be at the King Center's discretion.

8. **ACKNOWLEDGEMENT.** This agreement represents the entire understanding between the King Center for the Performing Arts and any user of the Membership Program with respect to the Membership Program and supersedes any other agreements, statements, or representations.

9. **DISCLAIMERS.** Use of the King Center for the Performing Arts Membership Program is at the sole risk of the member. Benefits are provided on an "as is" and "as available" basis. The King Center for the Performing Arts shall not be liable for any indirect, incidental, special, consequential or exemplary damages, including but not limited to: damages for loss of profits, goodwill, use, date, or other intangible losses. The King Center is not responsible for missed emails. Members must have an active email for ticketing and communication from the King Center.

10. **CHANGES TO AGREEMENT.** The King Center for the Performing Arts reserves the right to change this Agreement at any time by posting a revised Agreement on its web site, www.kingcenter.com. Members may also be notified of any changes to the Agreement in writing via U.S. Mail and/or e-mail to addresse(s) listed in user's King Center account. The Agreement may be viewed at any time on the King Center web site, or a copy may be requested by calling 321-242-2219.

This agreement was last modified on July 1, 2024